nonprofit management

nonprofit management plays a crucial role in driving mission-driven organizations toward sustainable impact. With millions of nonprofits worldwide, effective management is essential for maximizing resources, achieving organizational goals, and creating lasting social change. This comprehensive article explores the core principles, best practices, and strategic approaches in nonprofit management, focusing on governance, leadership, financial stewardship, human resources, program evaluation, and marketing. Readers will discover actionable insights for building strong nonprofit organizations, improving operational efficiency, and fostering healthy stakeholder relationships. Whether you're a nonprofit executive, board member, program manager, or volunteer, understanding the intricacies of nonprofit management is vital for success in today's competitive philanthropic landscape. Dive into the following sections for a thorough exploration of what makes nonprofit management effective and impactful.

- Key Principles of Nonprofit Management
- Governance and Leadership in Nonprofits
- Financial Management for Nonprofit Organizations
- Human Resources and Volunteer Management
- Program Planning and Evaluation
- Marketing, Fundraising, and Community Engagement
- Challenges and Trends in Nonprofit Management

Key Principles of Nonprofit Management

Nonprofit management encompasses the strategic and operational processes that guide charitable organizations toward their mission. Unlike for-profit entities, nonprofits focus on social impact rather than shareholder returns, making management practices uniquely mission-oriented. Successful nonprofit management balances accountability, transparency, and adaptability to ensure the organization delivers on its promise to stakeholders and beneficiaries. By integrating strategic planning, ethical leadership, and continuous improvement, nonprofits can thrive in an ever-changing environment.

Mission-Driven Focus

A clear mission is the foundation of effective nonprofit management. Every decision, strategy, and resource allocation must align with the organization's purpose. Mission-driven management fosters unity, motivates staff and volunteers, and guides program development. Organizations should regularly review their mission statement to ensure relevance and inspire commitment from all stakeholders.

Accountability and Transparency

Transparency is essential for building trust with donors, beneficiaries, and the public. Nonprofit leaders must ensure accurate financial reporting, open communication, and ethical practices. Accountability includes setting measurable goals, monitoring progress, and reporting outcomes. This approach strengthens organizational reputation and supports long-term sustainability.

Collaboration and Stakeholder Engagement

Stakeholder engagement is a cornerstone of nonprofit management. By collaborating with partners, community members, and funders, organizations can expand their reach and impact. Effective collaboration includes regular dialogue, shared decision-making, and leveraging collective expertise to address complex social issues.

Governance and Leadership in Nonprofits

Governance refers to the systems and structures guiding a nonprofit's strategic direction and ethical conduct. Strong leadership and governance are critical for setting policies, overseeing operations, and ensuring compliance with legal and regulatory standards. Board members and executive leaders must work together to uphold fiduciary duties and advance organizational objectives.

Role of the Board of Directors

The board of directors provides oversight, strategic guidance, and accountability for the nonprofit. Key responsibilities include approving budgets, setting organizational policies, evaluating executive performance, and ensuring legal compliance. Boards should be diverse, skilled, and committed to the organization's mission, with regular training and evaluation for optimal performance.

Executive Leadership and Staff Management

Executive directors and senior managers are responsible for daily operations, program execution, and resource management. Effective leadership involves inspiring teams, modeling ethical behavior, and fostering a culture of innovation. Leadership development programs, mentoring, and clear communication channels support staff growth and organizational resilience.

- Establish clear governance policies
- Promote diversity and inclusion on the board
- Conduct regular performance evaluations
- Encourage ongoing leadership training

Financial Management for Nonprofit Organizations

Financial stewardship is a vital aspect of nonprofit management. Organizations must manage funds responsibly, comply with regulations, and maintain fiscal health to achieve their mission. Prudent financial management includes budgeting, accounting, reporting, and risk assessment, all tailored to the unique needs of the nonprofit sector.

Budgeting and Resource Allocation

Budgeting ensures resources are allocated efficiently to support programs and operations. Nonprofits should develop annual budgets based on strategic priorities, anticipated revenue, and projected expenses. Regular financial reviews and adjustments enable organizations to respond to changes in funding or program needs.

Fundraising Strategy and Revenue Diversification

A successful fundraising strategy is essential for financial stability. Nonprofits should diversify revenue streams through grants, donations, events, and partnerships. Building strong donor relationships and leveraging technology for fundraising campaigns can significantly enhance financial sustainability.

Financial Reporting and Compliance

Accurate financial reporting is required for legal compliance and stakeholder trust. Nonprofits must adhere to accounting standards, file necessary tax returns, and undergo audits when applicable. Transparent reporting demonstrates responsible stewardship and supports future fundraising efforts.

Human Resources and Volunteer Management

People are at the heart of nonprofit success. Effective nonprofit management involves recruiting, training, and retaining both paid staff and volunteers. Human resources practices must balance professionalism with the unique culture and values of the nonprofit sector.

Staff Recruitment and Development

Nonprofits should implement fair and inclusive recruitment processes to attract skilled professionals. Staff development programs, ongoing training, and opportunities for advancement contribute to employee satisfaction and organizational effectiveness.

Volunteer Engagement and Retention

Volunteers are invaluable assets to nonprofits. Engaging volunteers includes clear role descriptions, onboarding, training, and recognition programs. Retention strategies should focus on meaningful work, positive experiences, and regular feedback.

- 1. Create inclusive recruitment strategies
- 2. Offer staff development workshops
- 3. Provide volunteer orientation and training
- 4. Recognize contributions through awards or events

Program Planning and Evaluation

Effective program management is essential for achieving nonprofit goals. Planning involves defining objectives, identifying resources, and designing activities to address community needs. Evaluation assesses the impact of programs, guiding improvements and accountability.

Strategic Program Design

Program design should be grounded in evidence and community input. Nonprofits must set clear objectives, establish performance metrics, and allocate resources strategically. This ensures programs are relevant, scalable, and aligned with the organization's mission.

Monitoring and Evaluation

Monitoring tracks program implementation, while evaluation measures outcomes. Nonprofits should use data collection tools, surveys, and feedback mechanisms to assess effectiveness. Regular evaluation informs decision-making, supports grant applications, and demonstrates impact to donors.

Marketing, Fundraising, and Community Engagement

Marketing and community engagement amplify a nonprofit's visibility and support. Strategic communication, storytelling, and outreach foster relationships with donors, volunteers, and beneficiaries. Integrated approaches to marketing and fundraising drive resources and awareness.

Communications and Branding

A compelling brand and clear messaging are crucial for nonprofit success. Organizations should develop communication plans, leverage social media, and produce engaging content to reach target audiences. Consistent branding enhances credibility and donor loyalty.

Fundraising Campaigns and Events

Nonprofits can organize events, online campaigns, and peer-to-peer

fundraising to generate support. Creative approaches, strong calls to action, and donor stewardship increase participation and revenue.

Community Partnerships

Building partnerships with other organizations, businesses, and public agencies strengthens community impact. Collaborative initiatives expand resources, expertise, and reach, contributing to sustainable change.

Challenges and Trends in Nonprofit Management

Nonprofit management faces unique challenges and is shaped by emerging trends. Resource constraints, changing regulations, and evolving donor expectations require organizations to adapt quickly. Embracing innovation, technology, and diversity ensures nonprofits remain relevant and effective.

Adapting to Change

Nonprofits must be agile in responding to shifts in funding, policy, and social needs. Strategic planning and scenario analysis prepare organizations for uncertainty and foster resilience.

Leveraging Technology

Technology enhances nonprofit operations through data management, virtual collaboration, and digital marketing. Investing in digital tools streamlines processes, improves efficiency, and expands outreach.

Fostering Diversity and Inclusion

Inclusion is essential for organizational effectiveness and social impact. Nonprofits should prioritize diverse leadership, equitable practices, and cultural competence to better serve communities and stakeholders.

Frequently Asked Questions about Nonprofit Management

Q: What are the key responsibilities of a nonprofit manager?

A: Nonprofit managers oversee daily operations, implement programs, manage staff and volunteers, ensure financial stewardship, and drive the organization toward its mission-driven goals.

Q: How can nonprofits improve financial sustainability?

A: Nonprofits can enhance financial sustainability by diversifying revenue streams, building strong donor relationships, implementing effective budgeting, and regularly reviewing financial performance.

Q: What role does a board of directors play in nonprofit management?

A: The board of directors provides governance, sets strategic direction, oversees financial accountability, and ensures the organization adheres to legal and ethical standards.

Q: Why is program evaluation important in nonprofits?

A: Program evaluation helps nonprofits measure impact, improve effectiveness, inform decision-making, and demonstrate results to funders and stakeholders.

Q: How can nonprofits recruit and retain skilled volunteers?

A: Nonprofits can recruit and retain volunteers by offering meaningful roles, providing training, recognizing contributions, and fostering a positive organizational culture.

Q: What are common challenges in nonprofit management?

A: Common challenges include limited funding, staff burnout, regulatory compliance, evolving donor expectations, and adapting to technological changes.

Q: How does technology benefit nonprofit organizations?

A: Technology streamlines operations, enhances communication, improves data management, and expands outreach through digital marketing and fundraising platforms.

Q: What is the difference between nonprofit and forprofit management?

A: Nonprofit management prioritizes social impact and mission fulfillment, whereas for-profit management focuses on profitability and shareholder value.

Q: Why is transparency important in nonprofit management?

A: Transparency builds trust with donors, beneficiaries, and the public, ensures accountability, and supports fundraising and stakeholder engagement.

Q: How can nonprofits foster diversity and inclusion?

A: Nonprofits foster diversity and inclusion by promoting equitable hiring practices, encouraging diverse leadership, and implementing culturally competent programs and policies.

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Nonprofit Management: A Comprehensive Guide to Success

Introduction:

Running a nonprofit is a challenging yet rewarding endeavor. It demands a unique blend of passion,

strategic thinking, and efficient management skills. This comprehensive guide delves into the crucial aspects of nonprofit management, providing actionable insights and best practices to help your organization thrive. We'll cover everything from strategic planning and fundraising to financial management and volunteer engagement, equipping you with the knowledge to navigate the complexities of the nonprofit sector effectively. Whether you're a seasoned executive or just starting your journey in nonprofit leadership, this post offers valuable takeaways to enhance your organization's impact.

1. Strategic Planning: The Foundation of Nonprofit Success

Effective nonprofit management begins with a robust strategic plan. This document serves as your roadmap, outlining your organization's mission, vision, and goals.

1.1 Defining Your Mission and Vision

Clearly articulating your mission statement (what you do) and vision statement (what you aspire to achieve) is paramount. These statements guide all your decisions and provide a framework for evaluating your progress.

1.2 Setting SMART Goals

Once your mission and vision are defined, establish Specific, Measurable, Achievable, Relevant, and Time-bound (SMART) goals. These goals should directly contribute to your overall mission and be attainable within a defined timeframe.

1.3 Developing a Strategic Plan

Your strategic plan should include detailed action steps, timelines, and resource allocation strategies to achieve your SMART goals. Regular review and adaptation are crucial to ensure your plan remains relevant and effective.

2. Fundraising and Resource Management: Fueling Your Mission

Securing adequate funding is essential for the survival and growth of any nonprofit. Effective fundraising requires a multi-pronged approach.

2.1 Diversifying Funding Streams

Don't rely on a single funding source. Explore various options, including individual donations, grants, corporate sponsorships, and fundraising events.

2.2 Grant Writing and Proposal Development

Mastering the art of grant writing is crucial for securing external funding. Learn how to write compelling proposals that highlight your organization's impact and align with the funder's priorities.

2.3 Budget Management and Financial Accountability

Maintain accurate financial records, track expenses meticulously, and ensure transparency in your financial reporting. Effective budget management is key to responsible stewardship of donor funds.

3. Program Management and Evaluation: Maximizing Impact

Your programs are the heart of your nonprofit. Effective program management ensures they're efficient, impactful, and aligned with your strategic goals.

3.1 Program Design and Implementation

Develop programs that are well-researched, evidence-based, and address the needs of your target population.

3.2 Monitoring and Evaluation

Regularly monitor your programs' progress and evaluate their effectiveness using appropriate metrics. This data informs your future program development and ensures you're achieving maximum impact.

4. Volunteer Management: Leveraging Human Capital

Volunteers are invaluable to nonprofits. Effective volunteer management maximizes their contributions and fosters a positive volunteer experience.

4.1 Recruitment and Training

Develop a robust volunteer recruitment strategy and provide comprehensive training to ensure volunteers are equipped to perform their roles effectively.

4.2 Retention and Recognition

Recognize and appreciate the contributions of your volunteers. Creating a supportive and rewarding volunteer experience is key to retention.

5. Legal and Compliance: Navigating the Regulatory Landscape

Nonprofits operate within a specific legal framework. Understanding and adhering to relevant regulations is crucial for maintaining compliance and safeguarding your organization's reputation.

5.1 Regulatory Compliance

Stay informed about relevant laws and regulations, including those related to tax exemption, fundraising, and data privacy.

5.2 Board Governance

Ensure your board of directors operates effectively and ethically, providing strong oversight and guidance to the organization.

Conclusion

Effective nonprofit management requires a holistic approach that encompasses strategic planning, resource management, program implementation, volunteer engagement, and legal compliance. By implementing the strategies outlined in this guide, your nonprofit can enhance its efficiency, maximize its impact, and achieve lasting success in fulfilling its mission. Remember that continuous learning and adaptation are vital in this dynamic sector.

FAQs

- 1. What are the key performance indicators (KPIs) for nonprofit success? KPIs vary depending on the organization's mission, but common ones include program participation rates, fundraising success, volunteer engagement levels, and community impact metrics.
- 2. How can I improve my nonprofit's fundraising efforts? Diversify your fundraising streams, build strong relationships with donors, tell compelling stories about your impact, and utilize digital fundraising tools.
- 3. What are the legal requirements for starting a nonprofit? Legal requirements vary by jurisdiction, but generally include registering as a nonprofit organization, obtaining tax-exempt status, and complying with relevant regulations.
- 4. How can I effectively manage a team of volunteers? Provide clear roles and responsibilities, offer training and support, appreciate their contributions, and foster a positive and inclusive volunteer environment.
- 5. What are the best practices for financial reporting in a nonprofit? Maintain accurate financial records, adhere to accounting standards, ensure transparency in your reporting, and regularly audit your finances.

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value system into their work as effective non-profit leaders. Using practical tips and illustrative case examples, the text explains the structure and processes of nonprofit organizations with a particular emphasis on social justice themes. The book is edited by an interdisciplinary team of prominent leaders in business, management, and social service, who together run the Fordham Center for Nonprofit Leaders. They have assembled a group of expert authors who provide extensive coverage of the nonprofit leadership field. The book discusses the history of the development of nonprofit management up to the present day. It addresses legal and ethical considerations, organizational planning and staff management, finance, public relations, fundraising, public advocacy and volunteerism, program design and grantdevelopment, governance and board development, developing an international nonprofit, information technology, career development, and creating anonprofit/social entrepreneurship organization. Additional chapters address quality improvement, mentoring, and proposal writing, Included are plentifulcase studies and review questions in each chapter. The text is ideal for students and faculty in social service administration, human service leadership, social work management, public and community health, public administration, and health care administration and management. Key Features: Comprises the only nonprofit management text to integrate social justice themes Edited by an interdisciplinary group of authors representing the social service, social work, management, and nonprofit fields Includes illustrative case studies and review questions in each chapter Offers practical tips for integrating social justice agendas Provides PowerPoint presentations for instructors

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practical strategies for using social media when fundraising and marketing. A new comprehensive case on the Girl Scouts of the USA recounts reforms undertaken by this iconic organization and current challenges it faces. The chapter on financial management has been substantially revised to reflect new requirements for nonprofit financial statements issued by the Financial Accounting Standards Board in 2016, as well as an expanded discussion of audits. An updated chapter on fundraising includes information on the Tax Cuts and Jobs Act passed in December 2017, which has implications for charitable giving. New references at the end of every chapter guide readers to relevant cases in the Appendix, making it easy for instructors to incorporate the cases into classroom discussions.

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research, this volume provides a thorough overview of the most current management thinking in this field. It contextualizes nonprofit management globally, provides an extensive introduction to key management functions, core revenue sources and the emerging social enterprise space, and raises a number of emerging topics and issues that will shape nonprofit management in future decades. As graduate programs continue to evolve to serve the training needs in the field, The Routledge Companion to Nonprofit Management is an essential reference and resource for graduate students, researchers, and practitioners interested in a deeper understanding of the operation of the nonprofit sector.

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today's leader The Jossey-Bass Handbook of Nonprofit Leadership and Management is the bestselling professional reference and leading text on the functions, processes, and strategies that are integral to the effective leadership and management of nonprofit and nongovernmental organizations. Now in its fourth edition, this handbook presents the most current research, theory, and practice in the field of nonprofit leadership and management. This practical, relevant guide is invaluable to the effective practice of nonprofit leadership and management, with expanded attention to accountability, transparency, and organizational effectiveness. It also extensively covers the practice of social entrepreneurship, presented via an integrative perspective that helps the reader make practical sense of how to bring it all together. Nonprofit organizations present unique opportunities and challenges for meeting the needs of societies and their communities, yet nonprofit management is more complex and challenging than ever. This Handbook provides a framework to help you lead and manage efficiently and effectively in this new environment. Building on solid current scholarship, the handbook provides candid, practical guidance from nationally-recognized leaders who share their insights on: The relationship between board performance and organizational effectiveness Managing internal and external stakeholder relationships Financial viability and sustainability and how to enhance both for the long term Strategies to successfully attract, retain, and mobilize the very best of staff and volunteers The fourth edition of the handbook also includes content relevant to associations and membership organizations. The content of the handbook is supplemented and enriched by an extensive set of online supplements and tools, including reading lists, web references, checklists, PowerPoint slides, discussion guides, and sample exams. Running your nonprofit or nongovernmental organization effectively in today's complex and challenging environment demands more knowledge and skill than ever, deployed in a thoughtful and pragmatic way. Grounded in the most useful modern scholarship and theory, and explained from the perspective of effective practice, The Jossey-Bass Handbook of Nonprofit Leadership and Management is a pivotal resource for successful nonprofit leaders in these turbulent times.

nonprofit management: The Nonprofit Human Resource Management Handbook Jessica Word, Jessica Sowa, 2017-06-26 Cover -- Title Page -- Copyright Page -- Table of Contents -- List of Figures -- List of Tables -- Notes on Contributors -- Acknowledgments -- 1 Introduction -- PART I Working in the Sector -- 2 Theories of the Nonprofit Sector -- 3 Trends in Nonprofit Employment -- 4 Legal Aspects of Nonprofit Employment -- PART II Building an HRM Infrastructure in a Nonprofit Organization -- 5 Strategic Human Resource Management -- 6 Recruitment and Selection for Nonprofit Organizations -- 7 Succession Planning and Management in Nonprofit Organizations -- 8 Talent Management -- 9 Compensation Practices in Nonprofit Organizations: Examining Practices Adopted by High Performing Nonprofits -- 10 Labor Relations in Nonprofit Organizations -- 11 Engagement, Satisfaction, and Nonprofit Organizations -- 12 Volunteer Management: It All Depends -- 13 Training and Development in Nonprofit Organizations -- 14 Making Nonprofits More Effective: Performance Management and Performance Appraisals -- PART III Emergent Challenges in Nonprofit Human Resource Management -- 15 Interchangeability of Labor: Managing a Mixed Paid and Volunteer Workforce -- 16 Managing Human Resources in International NGOs -- 17 Managing Generational Differences in Nonprofit Organizations -- 18 Diversity and Diversity Management in Nonprofit Organizations -- 19 Technology and Human Resource Management in Nonprofit Organizations -- 20 Conclusion: Toward a Research Agenda for Nonprofit Human Resource Management -- Index

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that manages to do three critical things equally well: It's comprehensive, covering all the key topics leaders of NPOs need to know about; it's practical, providing lots of examples, case incidents, and experiential exercises that connect the content to the real world; and, best of all (and most unique compared to others), it's research-based, drawing on the latest and best empirical studies that look into what works and doesn't work in the world of nonprofit management. —Vic Murray, professor, School of Public Administration, University of Victoria This book is a rarity—a text that can be used both as the focus for academic study and as a source of stimulating ideas for those practitioners who want to explore theories about management and how they can be applied so they can do a better job. Tschirhart and Bielefeld have explained all aspects of nonprofit management and leadership in a way that will stimulate as well as inform. —Richard Brewster, executive director, National Center on Nonprofit Enterprise, Virginia Tech University Managing Nonprofit Organizations presents a comprehensive treatment of this important topic. The book satisfies the competencies and curriculum guidelines developed by NASPAA and by NACC and would be ideal for instruction. The book maintains its commitment to informing management and leadership throughout the nonprofit sector. —Jeffrey L. Brudney, Albert A. Levin Chair of Urban Studies and Public Service, Cleveland State University This is an important book, written by two of the leading scholars in the nonprofit studies field. Nonprofit managers, board members, funders, educators, and others will find Managing Nonprofit Organizations extremely valuable. —Michael O' Neill, professor of nonprofit management, University of San Francisco Here's the book that my students have been asking for—just the right mix of theory presentation, research findings, and practical suggestions to serve the thoughtful nonprofit management practitioner. It will inform, instruct, and ultimately, inspire. -Rikki Abzug, professor of management, Anisfield School of Business, Ramapo College

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appreciation and understanding of risk management, this book has the potential to become a valuable asset for the nonprofit organization.

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important to funders and clients as what the sector actually delivers by way of goods and services. The problem is that there is virtually no agreement on just how nonprofits can improve. Unlike the federal government, the nonprofit sector is still at the beginning of its reform journey and its networks of consultants, management associations, and scholars are only beginning to develop the research base to know what reforms might work under what conditions. In Making Nonprofits Work, Paul C. Light charts the current trends of management reform in the nonprofit sector and assesses the climate for reform at the local and national levels. Light examines the four popular philosophies, or tides, being advocated—scientific management, liberation management, war on waste, and watchful eye—offering examples and caveats from a portfolio of recent experience. Drawing on confidential interviews with leaders in nonprofit management reform, a detailed search of Internet sources, and a survey of state associations of nonprofit organizations, Light's findings suggest that the nonprofit sector has a remarkable opportunity to prevent the excesses and fadism that have dominated reform efforts in government and the private sector. He cautions leaders in the nonprofit sector to recognize the limits of various reform models, to set priorities carefully, and to limit investments of reform energ

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management function.

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students and professionals interested in strategic human resource management, and nonprofit management.

nonprofit management: Nonprofit Management Bernd Helmig, Silke Boenigk, 2013-02-25 Gewinner des VHB-Lehrbuchpreises 2013! Die Bedeutung von Nonprofit-Organisationen wird angesichts der immer schwieriger werdenden staatlichen Finanzierung vieler Aktivitäten stetig steigen. Einhergehend mit dieser Entwicklung und den großen Spendenvolumina, die teilweise damit verbunden sind, nimmt auch der Bedarf an der Professionalisierung des Nonprofit-Sektors zu. Dies sollte jedoch nicht durch eine unreflektierte Anwendung von betriebswirtschaftlichen Instrumenten erfolgen. Dementsprechend zeigt dieses Buch die Besonderheiten des Management von Nonprofit-Organisationen systematisch auf. Nur so kann dem Wunsch von Spendern und sonstigen Anspruchsgruppen von Nonprofit-Organisationen nach effizienter und effektiver Mittelverwendung sowie nach Transparenz, Rechenschaftslegung und Verantwortlichkeit Rechnung getragen werden. Dieses Lehrbuch führt Studierende, Wissenschaftler und Führungskräfte aus der Praxis in die Grundlagen des Nonprofit Management ein. Dabei werden alle zentralen Bereiche des so genannten Dritten Sektors vorgestellt. Zahlreiche Beispiele und Fallstudien aus verschiedenen Nonprofit-Branchen veranschaulichen die Konzepte und ermöglichen ein schnelles Umsetzen in die Praxis. Ergänzend zum Buch wurde unter www.nonprofit-management.biz eine umfassende Lernplattform mit Videos, Selbsttests, Fallstudien und Beispielen eingerichtet. Preise: Am 24. Juni 2013 erhielten die Autoren Bernd Helmig und Silke Boenigk für Ihr Lehrbuch Nonprofit Management den Lehrbuchpreis des Verbandes der Hochschullehrer für Betriebswirtschaft e.V. (VHB). In der Laudation von Prof. Dr. Dorothea Greiling heißt es dazu: Das vom VHB in diesem Jahr ausgezeichnete Lehrbuch schließt hier nicht nur eine inhaltliche Lücke, sondern zeichnet sich auch durch die didaktische Aufmachung als hervorragend geeignet für den Einsatz in der akademischen Lehre aus: Umfangreiche E-Learning-Angebote, das Wechselspiel zwischen Theorieblöcken und Minicases und der klare Duktus in der Leserführung sind vorbildhaft nicht nur, was die Ausbildung in Methoden und Konzepten des Nonprofit-Managements angeht, sondern auch betreffend die praktische Umsetzung. Pressestimmen: Das Lehrbuch vermittelt eine zeitgemäße Einführung in den Themenbereich des Nonprofit Management und ist auf dem besten Weg, sich als Standardwerk zu etablieren. Es kann daher als Einführungswerk sowohl für Studierende und Wissenschaftler als auch für Führungskräfte aus der Nonprofit-Praxis mit Interesse an dieser Thematik bestens empfohlen werden. Manfred Bruhn, in: Zeitschrift für öffentliche und gemeinwirtschaftliche Unternehmen 04/2012 Kurzum: Wer einsteigen will, rindet in diesem Buch einen sehr guten Wegweiser, wer weiterarbeiten möchte, profitiert von der Literaturauswertung und der klaren Struktur. in: Verbändereport 05/2012, zur 1. Auflage 2012 Alle Themen werden kurz und klar dargestellt. Besonders gefällt die häufige und zu den jeweiligen Themen gut passende Einbeziehung von Beispielen. Damit gewinnt diese Publikation für Praktiker, Studenten und Wissenschaftler als Einstiegs- und Nachschlagewerk in Lehre und Praxis eine besondere Bedeutung. Swen Neumann, in: Die Stiftung 04/2012 Wegen der zunehmenden Bedeutung der NPOs war es an der Zeit, die Unterschiede, aber auch die Gemeinsamkeiten von Profit- und Nonprofit-Organisationen systematisch in einem Lehrbuch aufzubereiten. Den beiden Autoren ist dies nicht nur inhaltlich, sondern auch in didaktischer Hinsicht hervorragend gelungen. in: WISU 07/12 Über die Autoren: Prof. Dr. Bernd Helmig lehrt Public und Nonprofit Management an der Universität Mannheim. Prof. Dr. Silke Boenigk lehrt Betriebswirtschaft, insbesondere Management von Öffentlichen, Privaten & Nonprofit-Organisationen, an der Universität Hamburg

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increased scrutiny. From outside the sector concerns have been raised about the accountability and performance of nonprofit organizations. From within the sector there has been considerable debate about whether the increased reliance on government contracts is in danger of undermining the sector's independence. As a result the spotlight has fallen on governance arrangements and whether they are adequate to ensure that nonprofit organizations are effective and accountable for their actions, and able to retain their independence. This collection offers a comprehensive assessment of research on the governance of nonprofit organizations. Nonprofit governance research has been dominated by the study of boards of unitary organizations and has paid insufficient attention to the multi-level nature of governance, governance relationships and dynamics, and the contribution of actors other than board members, to governance processes. Drawing on the research of leading scholars in the US, UK, Canada and Australia, this book presents new perspectives on non-profit governance, which help to overcome these weaknesses. Written in an accessible manner the book will be of value to scholars, researchers, students, reflective practitioners and governance consultants and advisers.

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